



Thank you for choosing Alexus Solar Modules, Alexus Solar provides 25-year material and workmanship warranty and 25-year power warranty to the purchaser of the modules and its permitted successors and assigns (Customer) in accordance with this Limited Warranty. The Warranty period commences upon the delivery date from Alexus Solar LLC.

1. Limited Warranty

Alexus Solar guarantees that the solar modules will be free from major material and workmanship defects under normal application, installation, use and service conditions within 25 years after the start date of the above-mentioned warranty. The modules must be installed in accordance with the latest safety, installation and operation manuals provided by Alexus Solar, otherwise this warranty is invalid.

If the module breaks down or fails to operate due to defects in material or workmanship within 25 years after the start date of the warranty, Alexus Solar will, at its sole discretion, choose one of the following remedies: (1) Repair or replace the defective module; or (2) Indemnify the customer for the equivalent module cost (according to the market price at the time of the customer's claim).

The indemnification methods mentioned above are the sole and exclusive remedies provided by this Limited Warranty.

This Limited Warranty does not cover the power output guarantee of the modules, which will be specifically described in the second section-Limited Peak Power Warranty below.

2. Limited Peak Power Warranty

Alexus Solar provides power output warranty for 25 years from the start date of the warranty. The loss of power output is calculated based on the comparison between the



nominal power under the standard testing conditions specified on the module nameplate and the module power of the actual module under the standard testing conditions.

Monocrystalline modules: The attenuation is within 2.0% in the first year from the start date of the warranty, the average annual attenuation is within 0.55% from the second year to the 25th year of the power warranty, and the module output power is greater than 85% in the last year of the 25-year power warranty.

During the 25-year Power Warranty from the start date of the warranty, Alexus Solar guarantees that the power of the qualified modules meet the warranty above-mentioned and is measured under Standard Testing Conditions. The actual output power measurement is confirmed by Alexus Solar or performed by a third-party testing agency designated by Alexus Solar, and the uncertainty of the measuring test instrument should be considered in all actual output power measurements. If there is any power loss beyond the warranty confirmed by Alexus Solar, Alexus Solar will choose one of the following remedies at its own discretion:

Repair or replace the defective module; or

If the difference between the actual power output and the nominal power specified by Alexus Solar exceeds the warranty above, the cost of the module will be refunded to the customer in the same proportion (calculated according to the market price of the module at the time of the customer's claim); or

Additional module is provided to the customer to compensate for the power loss. The module must be installed in accordance with the latest installation and operation manuals provided by Alexus Solar, otherwise the warranty is invalid. The Standard Testing Conditions refer to the (a) light spectrum of AM 1.5, (b) an irradiation of 1000 W/m^2 , (c) module temperature of 25°C at right angle irradiation.



3. Warranty Exclusions and Limitations

1) In any events, all warranty claims must be filed within the applicable warranty period.

2) The Limited Warranty for Solar Modules does not apply to any modules which have been subjected to:

- Misuse, abuse, neglect or accident;
- Alteration, disassemble, reinstallation, and/or improper installation or application; Non-observance of Alexus Solar installation and maintenance instructions;
- Repair or modifications by person that has not been previously authorized or approved by Alexus Solar;
- Power failure, lightning, water supply, fire, accidental damage, or other events out of the control of Alexus Solar;
- Damage caused by abnormal environmental conditions, including but not limited to improper voltage, acid rain, changing marine environment, other pollution, or damage caused by the installation of modules on defective buildings;
- Abnormal system installation or use conditions, including but not limited to unreasonable support installation or use, improper design, installation or use of other system components;
- Damage caused by external corrosion, or similar conditions that discolor modules; Damage caused by changing the original installation position, or moving from the

- original installation position.
- 3) Neither the Limited Warranty nor the Limited Peak Power Warranty covers the following costs: costs associated with the installation, removal or re-installation of solar modules; custom clearance or any other costs incurred for returning solar modules.
- 4) Warranty requests will be rejected when the module model or serial number has been altered, removed or unrecognizable.

4. Applicable Scope of Warranty

Unless Alexus Solar expressly agrees, signs and recognizes other obligations and responsibilities in writing, the Limited Warranty for Solar Modules stipulated in this article expressly replaces and excludes all other express or implied warranties (including but not limited to commercial warranties, applicable to a special purpose, use or application warranties), and all other obligations or responsibilities of Alexus Solar. Alexus Solar is not responsible for personal injury or property damage, nor for any other losses or injuries caused by or related to the module (including but not limited to any defects in the module, any defects in use and installation). Alexus Solar is not responsible for any losses of utility, production, income or profit. If Alexus Solar is liable for damages or other liabilities to the customer, its cumulative liability shall not exceed the invoice value of a single module paid by the customer.

5. Fulfillment of Warranty

If the customer believes that legitimate warranty claim can be made according to the Limited Warranty for Solar Modules, it should immediately send it in writing directly to the following address of Alexus Solar by registered mail, or send an email to the



following e-mail address. The customer should attach the warranty period, corresponding module serial number and date of purchase with the notice. At the same time, an invoice that can clearly show the purchase date, purchase price, module model, and the seal or signature of Alexus Solar or its distributor should also be provided as evidence. Returned solar modules will not be accepted without prior written authorization from Alexus Solar.

6. Severability

If a part, provision or clause of this Limited Warranty for Solar Modules, or the application thereof to any people or circumstances, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of this Limited Warranty for Solar Modules, and to this end such other parts, provisions, clauses or applications of this Limited Warranty for Solar Modules shall be treated as severable.

7. Dispute

Any inconsistencies arising from warranty claims should be investigated by world-class testing institutions, such as Fraunhofer ISE in Freiburg, Germany, TUV Rheinland in Cologne, Germany, ASU Arizona State University or other third-party testing institutions jointly determined by the customer and Alexus Solar will make the final judgment. All costs shall be borne by the losing party unless the award provides otherwise. The final selection of the aforementioned institutions is determined in consultation with the customer.

8. Others

The repair, replacement, or additional delivery of a module neither renews nor



extends the period of the warranty. Any claimed/defective products that have been replaced by Alexus Solar shall become the property of Alexus Solar and are at its sole disposal.

Alexus Solar is entitled to supply another type of module (if necessary, with other size, color, shape or power) to replace the claimed one if it is no longer in production when the warranty claimed is received.

9. Assignment

This warranty is transferable if the product is still installed in the original installation location and has not been disassembled or transferred.

10. Force Majeure

If Alexus Solar fails to perform or delays the performance of the sale terms or conditions (including this Limited Warranty for Solar Modules) due to natural forces, wars, riots, strikes, war, plagues or other infectious diseases, fires, floods and other reasons or circumstances beyond the reasonable control of Alexus Solar, Alexus Solar is not responsible for customers or any third parties. In this case, Alexus Solar's performance of this Limited Warranty shall be suspended, and it shall not be responsible for reasonable delays caused by such reasons.

Notes:

Peak Power is measured in watts and it is the highest power a solar module can produce at its maximum power point. The Standard Testing Conditions are defined as:

(a) light spectrum of AM1.5; (b) an irradiation of 1000 W/m²; (c) module temperature is 25°C.; (d) test uncertainty. In the production of solar modules, the measurement method of



junction box terminal detection is carried out in accordance with the testing standard of IEC 61215, in order to comply with the standards of international certification institutions.

The final interpretation right of the Warranty Terms belongs to Alexus Solar LLC.